

## Security Device Troubleshooting

### Resources

Single-User Hardlock Key (USB or Parallel)

Resources	Filename
USB Drivers Installation Program	<a href="#">haspdinst.exe</a>
USB Drivers Installation Procedure	<a href="#">USB Drivers.pdf</a>
Security Device Installation Procedure	<a href="#">Security device Installation.pdf</a>

Multiple-User Hardlock Key (PCI/USB or PCI/Parallel)

Resources	Filename
HL Server Program	<a href="#">HLSW32.EXE</a>
PCI Drivers	<a href="#">Pccard.zip</a>
Security Device Installation Procedure	<a href="#">Security device Installation.pdf</a>

Tools

Resources	Filename
Aladdin Monitor Program	<a href="#">aksmon32.exe</a>
Aladdin Diagnostix Program	<a href="#">aksdiag32.exe</a>
How to use Aladdin Monitor or Diagnostix	<a href="#">Monitor-Diagnostix.pdf</a>
Hardlock User manual	<a href="#">hlendusersmanual_en.pdf</a>
HL Server User Guide	<a href="#">HLServer.pdf</a>