



Electromechanical Systems Simulation Software (LVSIM®-EMS) - 1 User(50-8970)

**Product Fix: The software cannot find the security device.**

**Release Date:** 06-11-07

**Affected Model(s):** 8970, 9480, 9481, 6385, 6485, 8971, 3674

**Affected Product(s):** LVSIM-EMS, LVSIM-ACOM, LVSIM-DCOM, LVSIM-HYD, LVSIM-PNEU, PESIM, LVPROSIM

**Brief Description of the Problem:**

The software cannot find the security device.

**Full Description of the Problem:**

The security device drivers supplied with the Lab-Volt products mentioned above are not fully compatible with all version of Windows. As a result, the Lab-Volt software may not be able to access the security device.

**How to Fix:**

Download and save the file haspdinst.exe, start a command prompt window, go to the folder where the file haspdinst.exe is saved and type haspdinst -i to install the drivers. Note that you Administrator rights are required to install the drivers.